AM/FM Radio Boosts Trade ROI:

A Study from Nielsen's MMM Normative Data

June 2022





**Understanding AM/FM** Radio's Contribution to CPG Media ROI, the impact on brand sales when Radio is included in the Media Mix, and how Trade Activity impacts CPG brand budgets.

### THE OBSERVATIONS



MMM studies help advertisers predict ROI impacts

**NORMS** 



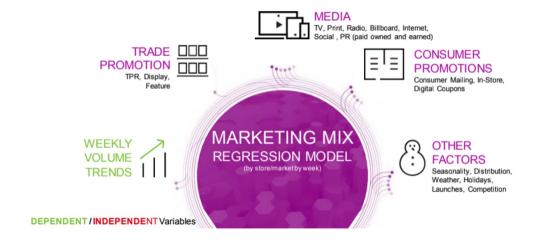
**5 YEARS OF MMM NORMATIVE DATA** 

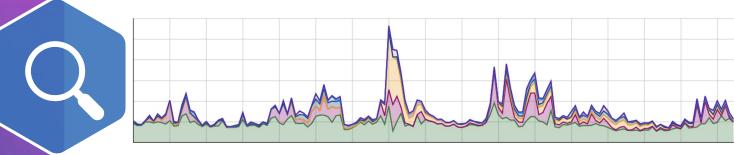
1,000+ observations of unique CDN CPG brand activity in TV, Radio, OOH, Online and Trade from 2015-2020

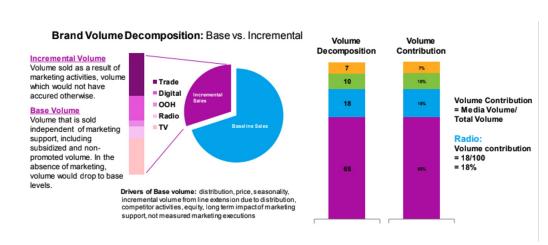


INVESTIGATE IMPACT OF RADIO IN THE MEDIA MIX

Nielsen evaluated CDN ROI norms to understand how Radio advertising impacted ROI and worked in synergy with other media to improve sales volumes MARKETING MIX **INCORPORATES A BROAD RANGE OF INPUTS TO EFFECTIVELY** MEASURE MEDIA **IMPACT & ROI** 







### FINDINGS SPECIFIC TO CPG BRANDS

1.3X

Radio ROI
Outperformed
Total Media ROI
by 1.3X

+2%

Total Media ROI is higher with Radio in the mix

1.06%

Sales volume lift when Radio activity runs in tandem with **Other Media** 

2.56%

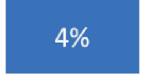
Sales volume lift when Radio activity runs in tandem with **Trade Activity** 

### DESPITE BEING A HIGH REACH TACTIC, WITH FANTASTIC SHORT-TERM ROI, RADIO RECEIVES THE LOWEST MEDIA INVESTMENT SHARE FROM CPG BRANDS

# Dollars Invested In Radio Is Disproportionate To Amount Of Media Time Consumers Spend With Radio



Share of Media Time Spent with Radio (Ad18+ who purchased CPG products)<sup>1</sup>



% of Dollars spent in Radio in Nielsen observation of 1000+ CPG campaigns<sup>2</sup>



% of Dollars spent in Radio in across CPG in 2020 3

### MEDIA BUDGETS CONTINUE TO FACE THE CHALLENGE OF BALANCING TRADITIONAL AND DIGITAL \$S, NOW WITH MORE RETAIL DIGITAL OPTIONS

## Digital Marketing Plans are becoming **MORE** complex

**Digital Budgets** 



**Shopper Marketing Digital Budgets** 







# RADIO'S ROI IS HIGHER THAN OTHER MEDIA **TACTICS** Source: Nielsen Canada CPG Norms Database and Synergy Analysis 2021

## Radio Outperforms Total Marketing by **1.3X**

**CDN Revenue ROI** 

CPG Norms 2015 - 2020

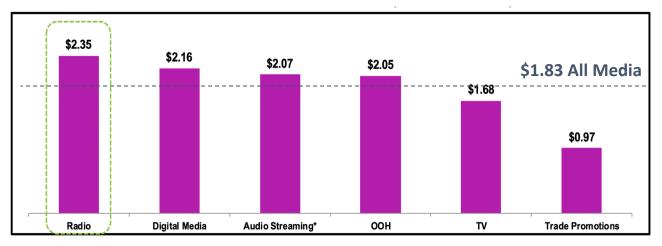


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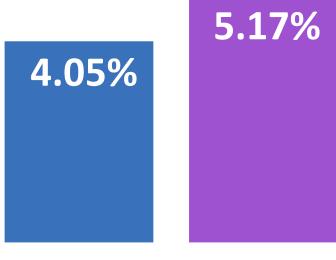


### INCREMENTAL **VOLUME IS** GENERATED WHEN RADIO IS PAIRED WITH OTHER MARKETING **ELEMENTS**

Radio drives an additional 1pt synergistic lift, which is **28%** greater than other Media tactics combined

CDN Media Synergy Lift

CPG Norms 2015 - 2020

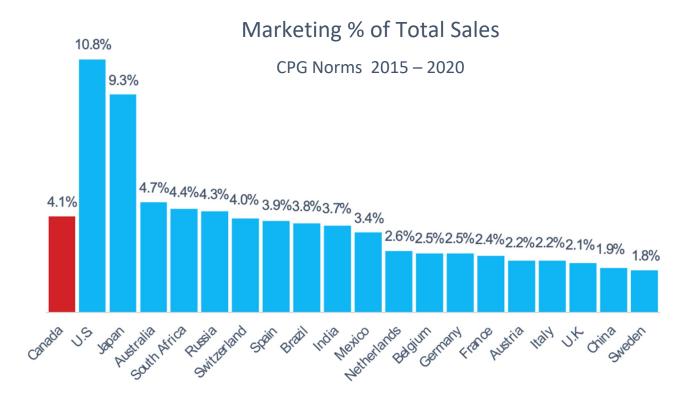


MMM Sales Lift excluding Radio

MMM Sales Lift including Radio

ONLY 4% OF CANADIAN CPG SHORT-TERM SALES ARE DRIVEN BY MEDIA BUDGETS, COMPARED TO 10% IN THE U.S.

## Canadian Media Dollars Have To Work Harder To Impact Sales





Diving into the why and how Radio helps Bolster **Trade Performance** 

MEDIA BUDGETS

ARE TYPICALLY 10%

OF A CPG BRAND'S

TRADE BUDGET

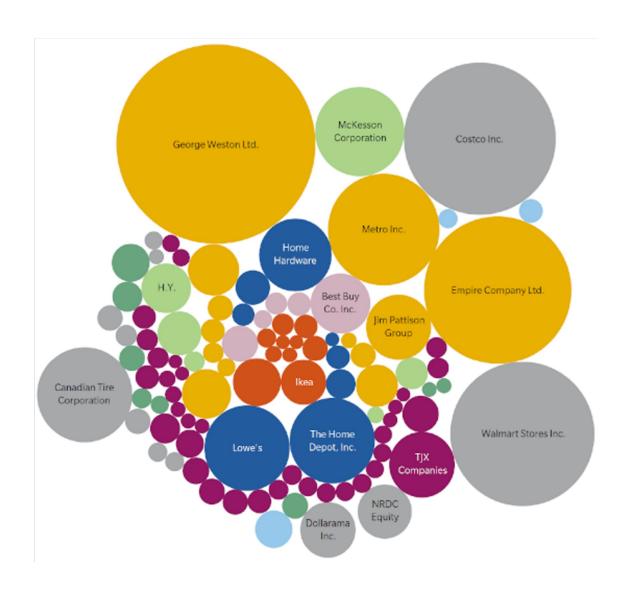


ABOVE THE
LINE:
\$2 - \$3
Million
Media Budget

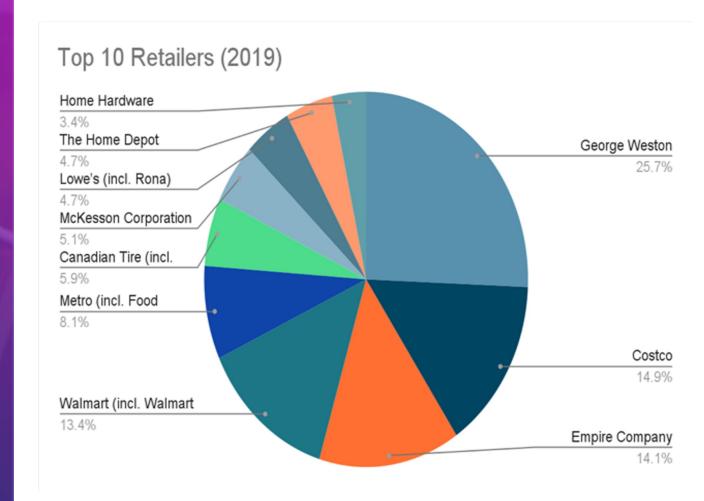


\$20 - \$30 Million Trade Budget

CANADA'S CONSOLIDATED RETAIL LANDSCAPE PUTS PRESSURE ON **ADVERTISERS ACROSS ALL** CATEGORIES TO INVEST MORE IN TRADE EACH YEAR



GEORGE WESTON, COSTCO, SOBEYS, WALMART, AND METRO REPRESENT OVER 75% OF THE RETAIL SECTOR



### TRADE WILL REMAIN IMPORTANT -CANADIAN **CONSUMERS ARE** PRICE SENSITIVE EVEN THOUGH NOT ALL PROMOTIONS MAKE MONEY

Total Grocery CPG sales grew 10% in the 40-week period post covid, driven mostly by regular-price sales growth of 18%

Canadians search for deals and tend to find them, with **1 in 2 units** sold at a discount (down 4 pts from 2019)

Promotions still matter - activate their power 72% of categories remain highly sensitive to promotions

Every week counts - **63% of shoppers** decide where to buy based on weekly sales and promotions

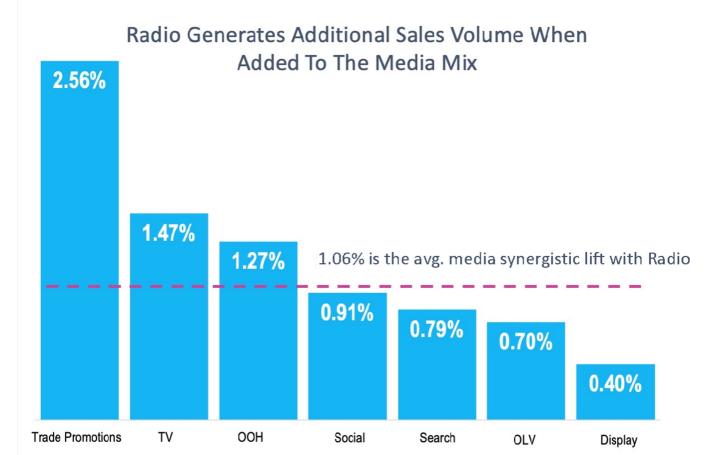


- Radio reaches 9/10 Canadians each week. (Source: Numeris R04 21 PPM)
- Radio + TV improves Reach by 20% at 20% cost savings (Source: Numeris Cross Media Data Base)
- Radio reaches 7/10 Canadians en route to buy groceries/personal care products. (Source: Radio On the Move 2022)
- Radio wins on Recency improving band visibility at shelf +11%, retention +30% and acquisition +40% (Source: Radiocentre – Shoppercentric 2020)
- Radio ads deliver powerful cognitive impact across attention, connection, encoding and neural engagement. (Source: Brainsights)



### RADIO IN **COMBINATION WITH** TRADE, TV AND OOH DRIVE THE LARGEST MEDIA SYNERGY SALES VOLUME LIFT FOR CPG BRANDS

#### Radio's Halo Effect On All CPG Media Tactics Drives Sales Lift





Utilize Radio's halo effect with TRADE and other CPG media tactics to drive incremental sales lift.



Radio's impact on Trade ROI

\$0.97 ROI \* 0.0256 is another 2.5 cents on the Canadian dollar

Trade Spend: \$20,000,000 Trade ROI without Radio: \$0.97 Trade ROI with Synergy from Radio: \$0.995

> Revenue Gain from Radio Synergy: \$500K



Adding AM/FM Radio to **CPG** brand activity improves Total Media **ROI**, increases Trade **Activity synergies and** results in overall improved sales outcomes

#### IMPROVED OUTCOMES

\$2.35

For every \$1 spent,
Radio generates over 2X
the value in short-term
sales (1.3x higher than
the Total Media ROI)

2.4X

Radio is more
synergistic than all
other Media in
supporting prioritized
Trade Activity

28%

Improvement to synergistic sales volume when added to other Media Tactics

